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Question 1

Question Type: MultipleChoice

[Configuring Rates]

An implementation is starting an Advanced Meter Infrastructure (AMI) roll-out initiative and they plan to replace their legacy scalar TOU meters with smart meters. They want to continue to bill for the same TOU periods and they do not want to change the rate being used. Which three actions should an implementation take to support this requirement?

Options:

- A- Add a new usage calculation group with a TOU mapping usage calculation rule.
- B- Add the TOU mapping usage rule to the Customer Rate Schedule extendable lookup for the rate.
- C- Set up the new or existing usage calculation group to be identified dynamically by plug-in logic configured on the usage subscription if not configured already.
- D- Set up the new usage calculation group to be identified dynamically by plug-in logic configured on the usage subscription's type if not configured already.
- E- Add a TOU mapping usage calculation rule to the existing usage calculation group.
- F- Add the new usage calculation group to the Customer Rate Schedule extendable lookup for the rate.

Answer:

A, C, E

Question 2

Question Type: MultipleChoice

[Maintaining Asset Information]

Operational devices can be assets or components such as smart meters, analog meters, communication components, or communication relays. Which two statements are true about components?

Options:

- A- Components cannot be thought of as a class of assets.
- B- Components can be installed at locations.
- C- Components have a disposition that tracks their location and status.

- D- Components are attached to assets.
- E- Components cannot have specifications.

Answer:

C, D

Question 3

Question Type: MultipleChoice

[Maintaining Customer Information]

Which two statements correctly describe important concepts about persons?

Options:

- A- A person's status indicates if they are a current customer.
- B- A person record is always linked to an account record.
- C- A person exists for every individual or business.
- D- A person may have zero, one, or more forms of identification recorded.
- E- A person can only be linked to another person via an account record.

Answer:

C, D

Question 4

Question Type: MultipleChoice

[Searching and Viewing Customer and Device Related Information]

Where can a business user configure what zones are to be displayed for them in Control Central/Customer 360?

Options:

- A- User - Portal Preferences tab
- B- Portal - Zone tab

C- Zone - Portal tab

D- User - Main tab

Answer:

A

Question 5

Question Type: MultipleChoice

[Starting and Stopping Service]

When a user initiates a request to start service, the system initiates a service agreement in the state of "Pending Start". A pending start service agreement remains in this state until everything necessary to start service is defined in the system. At that time, the service agreement can be activated. What controls when the SA Activation background process activates a service agreement that is linked to a service point?

Options:

A- The Start Date of a service agreement

B- The End Date of the previous service agreement at a premise

C- The algorithm configured in the SA Type - SA Activation plug-in spot for a service agreement's SA Type

D- The run date of the SA Activation background process

E- Completion of all field activity requests linked to the service point and service agreement

Answer:

C

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