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QUESTIONS & ANSWERS
DEMO VERSION
(LIMITED CONTENT)

Question 1

Question Type: MultipleChoice

An administrator at Cloud Kicks has been asked to reduce the file size of full data exports in order to have quicker exports.

Which three recommendations should the administrator make?

Choose 3 answers

Options:

- A- Reduce the amount of objects per export.
- B- Request a backup file every 5 days.
- C- Deselect 'Include images, documents, and attachments' in the export.
- D- Unselect the recycle bin in the object export option.
- E- Keep deleted record counts to a minimum.

Answer:

A, C, E

Explanation:

Three recommendations that the administrator can make to reduce the file size of full data exports are:

Reduce the amount of objects per export. By selecting only the objects that are necessary for the backup and excluding the ones that are not, you can reduce the number of files and records that are exported and decrease the file size.

Deselect 'Include images, documents, and attachments' in the export. By unchecking this option, you can exclude the files that are stored in Salesforce as images, documents, or attachments from the export. These files can take up a lot of space and increase the file size significantly.

Keep deleted record counts to a minimum. By emptying the recycle bin regularly or using hard delete options, you can reduce the number of deleted records that are included in the export. Deleted records are still counted as part of the export limit and can increase the file size.

The other two options are incorrect because:

Requesting a backup file every 5 days does not reduce the file size of each export. It only increases the frequency of exports and may cause more storage issues.

Unselecting the recycle bin in the object export option does not reduce the file size of full data

exports. It only applies to individual object exports and not to weekly or monthly exports.

Question 2

Question Type: MultipleChoice

At Cloud Kicks, the distributor account information is sensitive information. The administrator needs to make sure this information is unavailable to testers in the full sandbox.

What should the administrator recommend?

Options:

- A- Refresh the sandbox.
- B- Assign the users a new permission set.
- C- Use the data masking tool.
- D- Delete the sensitive information.

Answer:

C

Explanation:

The data masking tool is a tool that allows you to mask sensitive data in your full sandbox by replacing it with fictitious data. This can help you protect your data privacy and comply with regulations while testing in a realistic environment. You can use the data masking tool to mask data for standard and custom objects, including person accounts, and choose from different masking formats and options. Reference: https://help.salesforce.com/s/articleView?id=sf.data_mask.htm&type=5

Question 3

Question Type: MultipleChoice

Universal Containers wants to assign a task due date on one of two fields. Estimated Shipping Date or Client Need By Date, which is further in the future.

Which two combined automation tools should the administrator use to create the task record and

assign based on date criteria?

Choose 2 answers

Options:

- A- Create a formula capture the MAX date.
- B- Make a Process Builder to create the task.
- C- Design an approval process to capture the furthest date.
- D- Configure a workflow to create the task.

Answer:

A, B

Explanation:

Two combined automation tools that the administrator can use to create the task record and assign based on date criteria are:

Create a formula field to capture the MAX date. A formula field is a custom field that calculates a value based on other fields or expressions. In this case, a formula field can be used to capture the maximum value between Estimated Shipping Date and Client Need By Date fields and store it as a date value.

Make a Process Builder to create the task. A Process Builder is an automation tool that allows you to create processes that perform actions based on certain criteria. In this case, a Process Builder can be used to create a task record when a certain condition is met and assign its due date based on the formula field value.

The other two options are incorrect because:

An approval process is an automation tool that allows you to route records for approval based on certain criteria and approval steps. It does not create or assign tasks based on date criteria.

A workflow rule is an automation tool that allows you to perform actions based on certain criteria and evaluation time. It does not create or assign tasks based on date criteria.

Question 4

Question Type: MultipleChoice

At Ursa Major Solar, there is an account owner by a user with the role of Galaxy manager. Two users with the same profile are both assigned to the sub-role, Galaxy Subordinate. However, only one can access the account.

What is the reason only one user can see the account record?

Options:

- A- Workflow Rule
- B- Manual Sharing
- C- Queues
- D- Role Hierarchy

Answer:

B

Explanation:

Manual sharing is a way of granting access to individual records by manually sharing them with other users, roles, or groups. Manual sharing can override the organization-wide default and role hierarchy settings and give additional access to specific records. In this case, manual sharing could be the reason why only one user can see the account record, even though they have the same profile and role as another user who cannot see it. Reference:

https://help.salesforce.com/s/articleView?id=sf.security_sharing_manual.htm&type=5

Question 5

Question Type: MultipleChoice

A user at Ursa Major Solar is experiencing a flow error while trying to process a record to the next status. The users with the same access can process records without any errors.

What should the administrator do to troubleshoot the issue?

Options:

- A- Use the flow debug option and set the selection to Run as another user.
- B- Grant the user more data access by moving them higher in the role hierarchy.
- C- Change the flow to run as System Context Without Sharing - Access All Data.
- D- Grant the user the Modify All permission to ensure they have full system access.

Answer:

A

Explanation:

The flow debug option is a tool that allows you to test and troubleshoot your flow by running it in debug mode and inspecting the values of variables and resources at each step. You can also set the debug mode to run as another user and see how the flow behaves for different users with different permissions and settings. In this case, using the flow debug option and setting the selection to run as another user can help identify why one user is experiencing a flow error while others are not.

Reference: https://help.salesforce.com/s/articleView?id=sf.flow_debug.htm&type=5

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