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QUESTIONS & ANSWERS
DEMO VERSION
(LIMITED CONTENT)

Question 1

Question Type: MultipleChoice

Who can accept a Slack migration invitation?

Options:

- A- Org Primary Owner, Org Admins and all Workspace Owners
- B- Org Primary Owner and Org Admin
- C- Org Owner and Org Admins
- D- Org Owner, Org Primary Owner and a migrating Workspace Primary Owner

Answer:

D

Explanation:

The correct answer is D. A Slack migration invitation requires authority from both the Enterprise Grid side and the migrating workspace side. The Enterprise organization must be represented by an authorized org-level owner, and the migrating workspace must be represented by the Workspace Primary Owner because that person has ultimate ownership authority over the workspace being moved. Option A is too broad because not all Workspace Owners can accept a migration invitation; the migrating workspace's Primary Owner is the critical workspace-side authority. Option B incorrectly includes Org Admin but omits the migrating Workspace Primary Owner. Option C is also incomplete because it does not include the migrating Workspace Primary Owner and overstates the role of Org Admins. Option D correctly reflects the required decision authority: the Enterprise-side owner role and the primary owner of the migrating workspace must be involved. This protects migration governance by ensuring that a workspace cannot be absorbed into Enterprise Grid without the correct ownership-level approval.

Question 2

Question Type: MultipleChoice

Your client has five workspaces with Slack admins across multiple departments. The client would like to centralize their support process.

How should you structure the support model so admins can most efficiently review and complete

employee requests?

Options:

- A- Send requests to admins through direct messages (DMs) so only one admin sees each request and adds the request to their personal backlog.
- B- Send a group direct message (group DM) to the requestor and one request owner so they can work directly with the employee.
- C- Funnel all requests to a central public single-workspace channel for admins where they can coordinate ownership of each request.
- D- Funnel all requests to a central private org-wide channel for admins where they can coordinate ownership of each request.

Answer:

D

Explanation:

The correct answer is D. The client has five workspaces and admins distributed across multiple departments, so the support process must be centralized, visible to the right admin audience, and protected from unnecessary public exposure. A central private org-wide channel gives authorized admins one place to review, triage, assign ownership, and complete employee requests across workspaces. It also preserves request history and prevents work from disappearing into personal backlogs. Option A is poor governance because DMs create hidden queues and single-admin dependency. Option B may help with one request, but it does not create a scalable support model. Option C creates central visibility, but a public single-workspace channel is not appropriate for an Enterprise Grid support model involving multiple workspaces and potentially sensitive admin requests. A private org-wide admin channel is cleaner because it supports cross-workspace coordination while limiting access to the admin team responsible for resolving requests.

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Question 3

Question Type: MultipleChoice

What is the primary benefit of establishing a standard channel naming convention?

Options:

- A- Allow organization and clarity for users.
- B- Enhance the organization's culture and brand.
- C- Prevent unnecessary channel creation.
- D- Allow users to quickly see other members in that channel.

Answer:

A

Explanation:

The correct answer is A. A standard channel naming convention primarily improves organization and clarity for users. In Slack, channels are the structure through which work becomes visible and searchable. Without consistent names, users struggle to understand where work belongs, where to ask questions, and how to find existing channels before creating new ones. Naming conventions such as #help-, #team-, #proj-, #announcements-, or #ext- make the purpose of channels immediately recognizable. Option B may be a secondary benefit if the naming style reflects company culture, but branding is not the main reason to standardize channel names. Option C is partially related because better naming may reduce duplicate or unnecessary channels, but it does not technically prevent channel creation. Option D is incorrect because naming conventions do not show membership; channel member lists and profiles do that. The primary purpose is navigational clarity: users can quickly understand channel purpose, locate relevant work, and follow a predictable collaboration structure.

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Question 4

Question Type: MultipleChoice

RedSplash Corp is trying to determine Slack adoption by department to understand where managers can identify Slack champions who can train other internal users.

What attributes mapping can you suggest to get an insight into this data?

Options:

- A- Map SCIM attributes dept and mgr to populate the custom profile fields "Department" and "Manager" in Slack.
- B- Create custom profile fields "Department" and "Manager" so members can update them manually.
- C- Push SCIM attributes enterprise.department and enterprise.manager.managerId from IDP to populate the custom profile fields "Department" and "Manager" in Slack.

D- Create custom profile fields "Department" and "Manager" so SCIM can push values to these fields.

Answer:

A

Explanation:

The correct answer is A. To evaluate Slack adoption by department and identify managers who can help nominate or develop internal champions, the client needs reliable organizational metadata in Slack. The cleanest way to achieve this is to map SCIM attributes such as dept and mgr to Slack profile fields for Department and Manager. This keeps the fields governed by the identity source rather than relying on users to manually type their own department or manager information. Option B is weak because manual updates create inconsistent, incomplete, and untrusted profile data. Option C uses overly specific or incorrect attribute naming for the tested scenario; the expected mapping is the standard department and manager-style SCIM attribute mapping into Slack profile fields. Option D is incomplete because simply creating custom fields does not define the actual SCIM attribute mapping. For adoption analysis, Slack profile data must be structured and dependable, otherwise department-level analytics and champion identification become unreliable.

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Question 5

Question Type: MultipleChoice

Betalog Corp is planning a grid launch with three workspaces. They would like a default announcement channel for all members in the grid.

What guidance can you provide Betalog's Slack admins to meet their requirement?

Options:

A- In org settings, create a channel and make it a default org-wide channel. Add the channel to the other two workspaces.

B- Create a channel in one workspace. Make it an org-wide channel by adding the other two workspaces. In org settings, make it a default channel.

C- In org settings, create a channel and make it a default channel. Add all three workspaces to the channel.

D- Create a channel in one workspace. Make it an org-wide channel by adding the other two workspaces. In the workspace settings, make it a default channel.

Answer:

B

Explanation:

The correct answer is B. Betalog needs a default announcement channel available to all members across a three-workspace Enterprise Grid. The practical sequence is to create the channel in one workspace, make it org-wide by adding the other two workspaces, and then configure it as a default channel in org settings. Option A incorrectly starts by creating the channel directly in org settings, which is not the clean workflow being tested. Option C has the same problem and also compresses separate steps into an inaccurate admin path. Option D correctly describes creating a channel and making it org-wide, but it incorrectly says to make it default in workspace settings. For an org-wide default channel, the default-channel control must be handled at the organization level. This recommendation supports consistent enterprise-wide announcements, ensures broad membership coverage, and avoids fragmented announcement channels across separate workspaces.

Question 6

Question Type: MultipleChoice

Your client asks you to provide guidance on best practices when rolling out apps on Enterprise Grid.

Which two best practices would you recommend to complete before launch?

Options:

- A- Install and pre-approve a list of apps.
- B- Establish an app approval process.
- C- Enable employees on how to use and request apps.
- D- Perform a one-time audit of existing apps and processes.
- E- Track usage of apps and document the business owner for each app.

Answer:

A, B

Explanation:

The correct answers are A and B. Before launch, Enterprise Grid admins should make sure the essential app ecosystem is ready and governed. Installing and pre-approving a list of trusted apps gives users immediate access to approved productivity tools and reduces friction at launch.

Establishing an app approval process is equally important because it defines how future app requests will be submitted, reviewed, approved, restricted, or rejected. Option C is useful as part of enablement, but the question asks which app rollout best practices should be completed before launch, and policy/process readiness comes first. Option D may apply when migrating an existing Slack environment with installed apps, but it is not the universal best answer for app rollout. Option E is valuable for ongoing app governance, but usage tracking and business-owner documentation are lifecycle practices, not the two most immediate pre-launch requirements. App launch readiness requires both approved apps and a clear approval model.

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Question 7

Question Type: MultipleChoice

Your client is working on an important merger and acquisition project that is confidential. The project team needs to work together in a non-public way. In your Grid Design Workshop, you recommend creating a workspace dedicated to this merger and acquisition project.

In addition to recommending this separate workspace, what type of access will you recommend?

Options:

- A- Hidden
- B- Open
- C- Invite-only
- D- By request

Answer:

A

Explanation:

The correct answer is A. Hidden. The scenario is explicit: the merger and acquisition project is confidential, and the project team must work together in a non-public way. A hidden workspace is the strongest fit because it prevents general discovery of the workspace by the broader organization and limits awareness to invited or authorized members. Option B, Open, is completely inappropriate because it allows broad access. Option D, By request, would allow members to see that the workspace exists and request access, which does not meet the "non-public" requirement. Option C, Invite-only, sounds restrictive, but hidden is the better answer when even the existence of the workspace should not be broadly visible. For confidential M&A work, the consultant must design for privacy, controlled

membership, and minimized information exposure. A hidden workspace provides the right access posture for sensitive strategic work where visibility itself could create risk.

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Question 8

Question Type: MultipleChoice

You are helping your client plan a grid migration, and they ask you what will happen to the URL of the existing workspace after the migration is complete.

What should you tell them about the existing workspace URL?

Options:

- A- It will remain the same and take users to the workspace within the grid org.
- B- It will remain the same and take users back to the original workspace outside the grid org.
- C- It will remain the same but stops working.
- D- It will automatically be updated with a randomly generated new URL.

Answer:

A

Explanation:

The correct answer is A. After a workspace is migrated into Enterprise Grid, the existing workspace URL continues to function and directs users to the workspace now housed inside the Enterprise Grid organization. This matters because users may have bookmarks, desktop app references, saved links, browser history, integrations, or internal documentation that reference the original workspace URL. Telling users the URL will remain usable reduces confusion and prevents unnecessary support tickets after migration. Option B is wrong because after migration, the workspace is no longer operating as a separate original workspace outside the grid. Option C is wrong because the URL does not simply stop working as a normal migration outcome. Option D is wrong because Slack does not replace the workspace URL with a random new URL as part of the standard grid migration experience. Migration communications should explain login expectations, downtime, workspace availability, and continuity items such as the existing URL.

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